Your Homeowners Association
Property Improvement Handbook
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“While the spirit of neighborliness was important on the frontier because neighbors were so few, it is even more important now because our neighbors are so many.” ~Lady Bird Johnson
Welcome to your new Community!
The purpose of this manual is to help you better understand your responsibilities as a new member of this growing Community.

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1. Property Improvements Process Flowchart
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8. Guidelines for the Completion of Work
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1. Property Improvements

**Process Flowchart**

**HOMEOWNER- START**

What to Do?
- Fill out an Application.
- Indicate proposed modifications on a site plan.
- Describe proposed materials.
- Include details, photographs or drawings.
- Send submittal to Community Association Manager.

What to Use?
- CC&Rs
- Site plan sample
- Blank Application
- Property Improvement Handbook

**HOMEOWNER- END**

- Receive a Decision Letter.
- Proceed with Property Improvement per recommendation in the Letter.

**COMMUNITY ASSOCIATION MANAGER**

What to Do?
- Log incoming Application.
- Return incomplete submittal to Homeowner.
- Send Application to Consultant Reviewer.

**CONSULTANT REVIEWER**

What to Do?
- Log incoming Application.
- Review the Submittal based on Property Improvement Handbook, CC&Rs and Local Regulations.
- Review the Application based on aesthetic consistency in Community.
- Speak to local Officials and Homeowner as needed.
- Stamp and write comments on Submittal.
- Send a draft of Decision Letter and reviewed Application to Community Association Manager.

What to Use?
- CC&Rs
- Aesthetic consistency considerations
- Local regulations
- Property Improvement Handbook

**COMMUNITY ASSOCIATION MANAGER**

What to Do?
- Log reviewed Application.
- Send a Decision Letter to Homeowner.
Definitions and Introduction to the Review Process

What you should know!

2. Objectives and Purpose of Property Improvement Review

The objective of the Property Improvement Review process is to maintain a high standard and consistent character of your Community, as established by the original Developer/Builder. This standard includes:

- **Consistency** - To promote aesthetic harmony between proposed Property Improvements and the existing design of your Community.
- **Good Neighbors** - To strike a reasonable balance between your rights and expectations seeking approval, and the expectations of your neighbors.
- **Your Vision** - To allow Homeowners to participate in the review process and implement homeowner’s vision for the Community after the Development Period.

The following property Improvement Memos (PIMs) are not a replacement for the Covenants Conditions & Restrictions (CC&Rs). The role of these Memos is to implement the CC&Rs and to help explain requirements.

The memos do not address every conceivable property improvement. Just because a change to your property is not addressed in the Memos, does not exempt you or other Homeowners from seeking the Property Improvement Committee approval.

These memos were developed to help you and other Homeowners understand the requirements for Property Improvements within your development.
## Definitions and Introduction to the Review Process

**What you should know!**

### 3. Definitions:

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<th>Term</th>
<th>Description</th>
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<tr>
<td>Applicant</td>
<td>You, the Homeowner, applying for a Property Improvement.</td>
</tr>
<tr>
<td>Application</td>
<td>A request by you, a Homeowner, to add an improvement on your Property.</td>
</tr>
<tr>
<td>Authorities with Jurisdiction</td>
<td>Local code, fire and building officials that have authority in the Community and which may require permits, reviews and inspections for Property Improvements.</td>
</tr>
<tr>
<td>Back Yard</td>
<td>The portion of the Property behind your house.</td>
</tr>
<tr>
<td>Bio-Swale (Infiltration Trench)</td>
<td>A trench that is used to filter and direct storm water runoff to holding ponds; these trenches are purposely designed with special plantings, stones and depth to allow for this purpose.</td>
</tr>
<tr>
<td>Building Setback</td>
<td>Allowed distance of any permanent structure from your Property lines.</td>
</tr>
<tr>
<td>Construction Recommendations</td>
<td>During the development phase, your builder may choose to impose specific Construction Recommendations in addition to the Association Construction Requirements.</td>
</tr>
<tr>
<td>Construction Requirements</td>
<td>Rules guiding the construction of particular property improvement.</td>
</tr>
<tr>
<td>CC&amp;Rs</td>
<td>Covenants, Conditions and Restrictions recorded on all lots in the community.</td>
</tr>
<tr>
<td>Development Period</td>
<td>An initial time during which the Developer/Builder retains control over the Association.</td>
</tr>
<tr>
<td>Easement</td>
<td>A section of a lot dedicated to a specific limited use, such as utilities, fire department access, etc. that limits what can be installed/built in that area.</td>
</tr>
<tr>
<td>Front Yard</td>
<td>The area forward of the front of the house including fences separating the front portion of the Property from the rear portion of the Property. If no fence is present, the Front Yard is defined as all visible Property in the front of the house and back to 7 feet from the street face of the house.</td>
</tr>
<tr>
<td>Impervious Surface</td>
<td>The surface of a structure, deck, patio, walkway, made of permanent materials which does not allow the storm water/rain to pass through to the ground below; such as solid asphalt/concrete and even your house.</td>
</tr>
<tr>
<td>Local Jurisdiction</td>
<td>Your local City, County, Building Department, Fire Department, Planning and Land Use Dept., etc.</td>
</tr>
<tr>
<td>Lot Coverage</td>
<td>The percentage of a building lot that can be covered with Impervious surfaces.</td>
</tr>
<tr>
<td>Permeable Surface</td>
<td>The surface of a structure, deck, patio, walkway, made of permeable materials which allows storm water/rain to pass through to the ground below; such as grass, a wood deck, pavers, etc.</td>
</tr>
<tr>
<td>PIC</td>
<td>Property Improvement Committee. The PIC must approve all changes to the outside of any home or property.</td>
</tr>
<tr>
<td>Process Flow Chart</td>
<td>The flowchart that details the Application Process, attached at the end of this introduction.</td>
</tr>
<tr>
<td>Property</td>
<td>Your home, your lot, and all structures.</td>
</tr>
<tr>
<td>Property Improvement</td>
<td>Any exterior modification and/or addition to your Property, which changes the appearance of the house or the lot within the Community.</td>
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<tr>
<td>Property Improvement Application</td>
<td>See Application above.</td>
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Definitions and Introduction to the Review Process

What you should know!

<table>
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<th>Property Improvement Memos</th>
<th>Memos in the Property Improvement Handbook provided to assist you and other Homeowners in preparing Applications. These have been approved by the Board of Directors.</th>
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<tr>
<td>Decision Letter</td>
<td>The letter returned to you, after an Application is filed, indicating approval or denial of the proposed Property Improvement by the Property Improvement Committee and Homeowners Association.</td>
</tr>
<tr>
<td>Site Plan</td>
<td>A site plan is an accurate drawing of your property showing its size, shape and precise location of man-made and natural features (your house, garage, driveway, setbacks, easements, etc). Submitted site plan must show both what currently exists on your property and what improvements you wish to make.</td>
</tr>
<tr>
<td>Submittal</td>
<td>A set of documents submitted by you, a Homeowner, to the PIC. See section 5 following for the documents required.</td>
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<td>Screened from Public View</td>
<td>Using shrubs, trees or an approved fence to prevent an object from being seen by your neighbors and the public.</td>
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4. Criteria, Roles & Responsibilities of the PIC

The Property Improvement Committee is appointed by the Board of Directors to assist them in maintaining a uniform high aesthetic and design standards of your Community. It is the PIC’s responsibility to review all applications for changes, additions or modifications to the exterior of any home. The Board retains certain rights and discretions granted to it by the Covenants, which it may delegate to the PIC:

• The authority and obligation to manage and administer the review of plans, specifications, construction drawings and such other submissions

• The right to deny an Application for any reason, aesthetic or otherwise, which the Board or the PIC in its sole discretion, deems sufficient.

• The right to deny an Application based on:
  - The suitability of the proposed Property Improvement materials, size and color scheme.
  - The harmony of the proposed Property Improvement with surrounding properties and your property.
  - The durability and permanence of proposed Property Improvements.
  - All other facts that the PIC considers not desirable for the consistent look of the Community.
  - Non-conformance with the community CC&Rs and Community Rules and Covenant Enforcement Policy.

• The right to grant a variance based on:
  - Unique lot characteristics and/or constraints.

• The PIC shall consider the following criteria in reviewing an Application for any exterior Property Improvement:
  - The exterior design, scale and color of the proposed improvement in relation to surrounding structures, vegetation, topography, Community feel and line-of-sight of neighboring properties.
  - The surrounding site characteristics, including slopes, existing vegetation, roads, services and easements, neighbors and existing buildings.
  - The quality and character of the exterior materials.
  - The quality of workmanship or performance warranties for proposed improvement elements.
  - The scale and location of proposed landscape improvements.
4. Criteria, Roles & Responsibilities of the PIC – continued

- The compliance of proposed improvement with general and community-specific Property Improvement Handbook, easements, building setbacks, plat limitations and impervious surface restrictions that affect the property.
- The provisions for surface water drainage, light and sight buffers and the consideration of other aspects of design, which may have substantial negative effects on neighboring properties.

• The PIC will not review municipal, local and county codes, building permit requirements of the local authorities with jurisdiction. Compliance with local laws and codes is the sole responsibility of the Homeowners.

5. Scope of the PIC Process

All exterior Property Improvement projects require PIC approval before work begins. Exterior Property Improvements consist of any alterations of exterior appearance of a property. They include, but are not limited to: construction or alteration of fences, walls, your home, garages, hot tubs, sheds, landscaping, signage, grading, storm drainage, patios, decks, retaining walls, children's play structures, walkways, sport courts, hedges, gazebos, awnings, satellite dishes, air conditioners, generators, ramps, water features, trees, storm doors, painting, staining, change of siding or trim, installation of shutters, dormers, driveway modifications, etc.

6. Review Process

• A complete Application for approval of an exterior Property Improvement must be submitted to the PIC at least thirty (30) days before the scheduled start of work.

• PIC approval cannot be used in lieu of a required building permit or other approval from Authorities with Jurisdiction.

• It is recommended to NOT incur expenses for a building permit from Authorities with Jurisdiction, until after a PIC approval is granted.

You, the Applicant, have the sole responsibility for ensuring full compliance with setbacks, easements, permits, fees, ordinances and restrictions associated with the modification of your property. Your purchase and sale agreement and associated documents, the local Building Department, and a design professional are additional resources for information to meet this responsibility.

• A complete set of documents required for Property Improvement Application Submittal shall include the following:
  - A completed Application form. Please, see a blank Application form included in your Welcome Package, online or contact your Property Manager.
  - Detailed written explanation of proposed improvement.
  - A Site Plan showing the location and size of proposed Property Improvement. Revisions and updates to a site plan are not a responsibility of your Developer/Builder.
  - A description of proposed materials and colors (including roof materials, if needed). Please, refer to the Application Requirements described in the Property Improvement Memos
  - Catalog pictures, photos, or illustration of proposed improvement. Please, refer to the Application Requirements described in the Property Improvement Memos
Definitions and Introduction to the Review Process
What you should know!

6. Review Process — continued

• Upon receiving a complete Application, the PIC will review the request and apply the Covenants and Property Improvement Handbook to arrive at its decision to “Approve”, “Partially Approve”, “Approve with Comments” or “Deny” the Application.
  – The PIC may visit the site of the proposed Property Improvement and any surrounding Property to better understand how the proposal affects its surroundings.
  – The PIC may request the attendance of the Applicant and his neighbors at a meeting at which the PIC considers the Application.
  – The PIC may contact the local jurisdiction to inquire about specific restriction regarding the Community, City, or County.

• Application must be submitted to your Community Association Manager.

• Incomplete Applications may be returned “Denied” or “Not Reviewed”.

• The PIC will review your Property Improvement Application and make a written recommendation to the Association. You will be advised of that recommendation in a final Decision Letter issued within thirty (30) days of receiving your Application. If an Application is incomplete, it may be returned to you, the Applicant, to supply the missing items. The 30-day response period will not begin until the Application is complete. Please, keep your Decision Letter as a proof of the Association’s decision. A copy of the letter also goes in your file at the Association.

• The PIC may choose to retain services of a professional consultant reviewer. In this case an impartial review of your application will be a collaboration between the PIC members and the reviewer.

• An Applicant may “resubmit” a PIC application if more information is required by the association.

• The Association will respond to the Applicant approval within thirty (30) days from the President’s receipt of the written request.

• Ultimate responsibility for complying with the Covenants, Property Improvement Handbook and government regulations rests with you, the Homeowner and Applicant.

• The PIC, Community Association Manager or the Association may inspect the completed exterior Property Improvement to determine whether it conforms to the terms and conditions of the PIC’s written decision. The Association maintains the right to impose fines or remove the structure if construction does not meet the requirements of the Covenants or the PIC’s decision.

• The Association shall maintain copies and keep track of all Applications, all written decisions of the PIC and of all written decisions of the Association in response to the appeals.

• The process for Applications is illustrated in the Process Flowchart, at the beginning of this section.
Definitions and Introduction to the Guidelines & Review Process
What you should know!

7. Protection of PIC Members
The Covenants state that persons exercising authority of the PIC are not liable for any action or inaction done in good faith.

8. Completion of Work
• Refer to the PIC section in your Covenants regarding the completion of work.
• All temporary piles of dirt, rocks or other construction materials must be covered with tarps within one (1) day of delivery.
• All temporary piles of dirt, rocks or other construction materials must be removed within two weeks of delivery or construction completion.
• All construction requiring building permit must be completed in the time frame required by local jurisdiction.

9. Non Compliance Notification Process
The Association retains the right to inspect the Property Improvement to check that it was built according to the requirements of the Decision Letter. The Association has the right to require a Homeowner to remove or make changes at the Homeowner’s expense to the Improvement if it is not in conformance with the PIC decision. See the Community Rules, Covenant Enforcement Policy and the CC&Rs.

10. Additional Resources
There are several helpful publications you may want to review, which provide information and resources on Property Improvements.
• Green Home Remodel series: www.metrokc.gov/dnrp/swd/greenbuilding and click on Documents
• Building and Land Use Departments in your jurisdiction.
• Your Community Rules.

Notes